

From Portugal to the World, SYONE collaborates with leading partners in implementing mission-critical projects and helping organizations increase their agility and drive Digital Transformation.

Recognized as a Competence Center for Open Source technologies such as Red Hat, SUSE, Couchbase, Elastic, Microsoft, and SAP, Syone has historically served more than 500 clients in over 15 countries.

Within the scope of its Integrated Management System policy, it establishes the following guidelines:

### **QUALITY**

A **SYONE** is committed to continuously improving the organization to achieve operational excellence in its activities and ensure a high level of satisfaction in meeting the expectations of clients and other stakeholders.

In its activities, **SYONE** organizes itself to continuously improve the integrated management system, sets objectives, and commits to enhancing its effectiveness, complying with applicable legal, normative, and regulatory requirements, as well as others to which the company subscribes.

### **INFORMATION SECURITY**

A **SYONE** considers information to be an essential asset for fulfilling its mission. It is committed to promoting and implementing appropriate security levels to protect both information system resources and the information processed, stored, or transmitted by them.

It ensures compliance with applicable legislation, guaranteeing the confidentiality, integrity, and availability of information, as well as managing security incidents that may affect it. Through the integrated management system, it ensures compliance with normative requirements and codes of best practice to identify, quantify, prioritize, and address risks, and it also ensures the commitment to continuous improvement.

The commitments set out in the Integrated Management Policy involve the entire organization, with Management taking responsibility for its communication and implementation, and committing to act with a focus on achieving the established objectives.

Management,

A stylized signature or mark, possibly representing the company's logo or a specific identifier.

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