

## **Integrated Management System Policy**

**Quality and Information Security** 

From Portugal to the world, **Syone** works with leading companies by implementing missioncritical projects and helping organisations to increase agility and to drive Digital Transformation.

Recognised as a Competence Center for Open Source technologies such as Red Hat, SUSE, Couchbase, Elastic and also Microsoft and SAP, we have worked with more than 500 clients and in more than 15 countries.

Within our Integrated Management System Policy, we follow guidelines and comply to directives such as:

## Quality

Syone is committed to continuously improve the organization in order to achieve operational excellency in its activities and assure the highest satisfaction rate of its clients expectations and general interested parties.

In its activities, Syone continuously improves its Management System, establishes goals and works toward perfecting efficiency, fulfilling legal requirements, norms and applicable regulations.

## **Information Security**

Syone considers information to be an essential asset for the fulfilment of its functions. The company is committed to promote and implement appropriate security levels that protect both the resources of the information systems and the information processed, stored or transmitted by them. It ensures compliance with applicable legislation, ensuring the confidentiality, integrity and availability of information, as well as the management of security incidents that may affect it. Through the integrated management system, it ensures compliance with regulatory requirements and codes of good practice, in order to identify, quantify, prioritize and address risks and also ensure the commitment to continuous improvement.

The commitments assumed in the Integrated Management System Policy involve the entire organization, with the Management assuming responsibility for its communication and implementation, committing to act with a focus on achieving the established objectives.

